



## 1. Download and Install Microsoft Silverlight

Hippo requires the Microsoft plugin Silverlight regardless of what browser you are using. There is a direct link to download Silverlight on the log in page. Click on the link labeled "Download Silverlight", and follow the prompts.

## 2. Activate Silverlight

Click on the Activate Silverlight link in the middle of the screen.

Click on Allow and Remember on the window that pops up so you are not prompted again to activate the plug-in

